QA Engineer (Content)

About Skill Dynamics

We were founded in 2011 when an experienced group of international procurement leaders noticed a gap in the market for online practical-based education, made by professionals with real-world experience.

We embarked on creating unique, high-impact and personalized learning journeys created to improve core skills needed in these roles – efficiency, resourcefulness, and overall performance.

Since then we've educated employees from both large companies to corporations, becoming the global standard for effective procurement and supply chain training with presence in the US, Europe, Middle East, and China.

· 300,000+ learners around the world

· 200+ corporate clients

· 100 countries

In 2020 we were acquired by Levine Leichtman Capital Partners. LLCP is a middle-market private equity firm with a 36-year track record of successfully investing across various targeted sectors, especially EdTech.

With a strong team of 70 talented and fun people plus over 200 blue-chip clients we're on a big growth trajectory, building the team to help us capitalize on the growth opportunity ahead.

About the role

We are looking for an individual who is passionate about delivering quality software products. You will be a key part of the Content delivery team ensuring that our web applications and training courses are of the highest standards delivering the best possible experience to our global customer base.

You will need to be able to understand the general purpose of the training and ensure our courses are functional, delivery the content as intended. This will include both manual testing and automated testing of the product deliverables.   Our Content Team is split between Mauritius, UK & Finland.

We are looking for someone who is proactive, looking to develop both the product and their personal skills over time. Moving forward we would want this candidate to be involved in the creation of test automation.

Core responsibilities

- Review and analyse system specifications and market standards

- Run tests on new and existing content and applications for the purposes of correcting errors, isolating areas for improvement, and general debugging.
- Test our solutions and products in multiple browsers/operating systems/Learning Management Systems
- Use existing tools and techniques to execute test cases and build/script new tools for performing testing/validation function and analyse results
- Create logs to document testing phases and defects
- Report bugs and errors to development teams
- Provide suggestions on how we can improve our QA process
- Perform other work-related duties as assigned by supervisor

Essential Knowledge and Skills

- Ability to communicate, document and troubleshoot errors
- Must be flexible, self-motivated and able to work as a team
- Ability to respect project planning, delays and deadlines
- Ability to learn new technical skills and new technologies
- Knowledge of test management solutions would be an advantage
- Knowledge of SCORM standards would be an advantage
- Knowledge of regression testing would be a plus

Experience and Education/Certifications

- Proven working experience in Quality Assurance or Testing role.
- Experience in QA methodology