

# Cyber Assistance

Skill offers two options regarding support for our customers' cyber teams (including any third parties).

## **Standard**

Our standard offering is included without charge. Our tech teams will provide the latest version of our Cyber Assessment and Advice worksheet. This will include penetration testing results, as well as any necessary recommended mitigations as to risk, the document will also feature the roadmap for forthcoming additional enhancements to security deemed necessary.

## **Enhanced**

Where further advice, consulting, or tailored documentation or responses are required, our specialist teams will assist on an hourly, or day-rate basis in good faith.

Please speak with your Learning Solutions consultant, or Learning Partner should you have questions or need further guidance on this policy.