

# Supply chain training for corporate teams

Course catalog

# The New Reality of the Supply Chain

**Today, more than ever, procurement and supply chain teams face acute long-term challenges:**

- Geopolitical fragmentation driven by ongoing conflicts, shifting alliances, and trade barriers
- Pressure to engage and retain talent amid hybrid work, automation, and upskilling needs
- Relentless cost pressures intensified by inflation, nearshoring, and operational inefficiencies
- Innovation pressure to integrate AI, data analytics, and automation – fast
- Increasing governance complexity with expanding regulations on ESG, trade, and cybersecurity

**These challenges are compounded by everyday supply chain realities:**

- Declining morale as teams face constant disruption and escalating expectations
- Unexpected shocks, from cyberattacks to climate-driven events, demanding rapid resilience
- Ongoing shortages of critical materials and components
- Margin pressure from rising costs and supplier instability

It's no surprise procurement and supply chain professionals are under immense strain. With the changing demands of their roles, teams must be regularly trained and developed simply to be equipped to do their job effectively.

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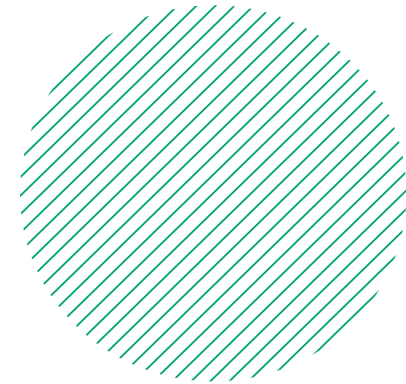
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# Continuous, Personalized, Digital Learning

The only way to effectively assess and upskill teams at scale is through continuous, personalized, digital learning. Thanks to our unique blend of training courses, market-leading platform, and learning science your procurement, supply chain and trade compliance teams will be equipped with the skills they need to excel in their roles.



## Why Skill Dynamics?

**520+**

**Multinational  
clients**

**320,000+**

**Learners around  
the world**

**100**

**Countries**

## The Results

**Our eLearning will accelerate your performance by helping you to:**

- Attract and retain talent
- Future-proof your capabilities and strengthen the impact of your L&D investment.

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# Our Complete Learning Library

With over 2000 pieces of supply chain, procurement and trade compliance content across multiple dynamic and engaging learning formats, we're confident we have the broadest and deepest digital learning catalog in the industry.

## Interactive Formats That Make Learning Memorable

There are various formats of content that have been designed based on learning science, ensuring knowledge is retained and applied on-the-job.



**High impact  
eLearning**



**Simulations**



**Application  
based tasks**



**Exams &  
assessments**



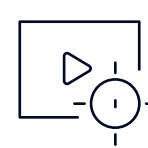
**Expert  
reviews**



**Memory  
jogger &  
knowledge**



**Skill  
builder**



**Serious  
games**

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# Our Current Learning Formats

<b>High-impact e-learning</b>	Practical, scenario-based learning ranging from 10 to 40 minutes. Unique to the market as our e-learning uses cognitive load theory to maximize retention and works to make complex High-impact e-learning concepts accessible.
<b>Expert review</b>	An expert presents a scenario with a problem to be solved. Learner types out solution and compares with expert response.
<b>Microlearning</b>	Short videos where an expert summarizes and refreshes key concepts learned previously.
<b>Skill builder</b>	Test the learner's understanding by putting the learner in real-life scenarios and posing a set of questions.
<b>Refresher courses</b>	Summaries of eLearning courses taken previously – battles the forgetting curve.
<b>Exams/assessments</b>	Exams/assessments for each competence designed to measure the learner's skill level in that competence.
<b>Memory jogger</b>	Summary of eLearning courses in PDF format.
<b>Application-based tasks and activities</b>	'On the job' projects that ask the learner to implement what they have learned. Activities are shorter versions of this, such as speaking to a colleague or a simple task.
<b>Ask the expert</b>	An interactive modality resembling an FAQ, offering learners supplementary insights and detailed explanations on topics covered within the course.

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# Digital and Analytics

Learn how to use statistical analysis, big data analytics, machine learning and the Internet of Things to create supply chain value, increase operational efficiency, generate more revenue and reduce costs.

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The Internet of Things	● ● ○ ○	85	Gain the knowledge and skills necessary to navigate the new era of supply chain management. Through an exploration of IoT technologies and their applications in the supply chain domain, you will gain a deep understanding of the potential benefits of these technologies and how they can be leveraged to optimize supply chain operations.	✓			✓		
Learning from Amazon – Proven Strategies and Tips	● ● ○ ○	45	Get acquainted with the management philosophy, supply chain best practices and the strategic use of technology that has made Amazon a global leader in omni-channel retail. You will gain insights into how Amazon uses technology and supply chain excellence to create a great customer experience, and how you can implement these practices in your organization to gain market leadership.	✓			✓		
How to Access & Analyze Big Data for Actionable Insights	● ● ○ ○	45	Discover the objectives of big data analytics and understand how to separate useful data from noise, how to prepare data for analysis, and how to store data.	✓			✓		
Data Preparation: An Essential Guide	● ● ● ○	45	Deep dive into the process of converting data into wisdom. Learn how to use various sampling techniques and in which situations each technique should be used, including how to segment data, filter data, and the key parts of a data security program.	✓			✓		
From Information to Knowledge, Descriptive Analytics	● ● ● ○	55	Learn how to turn data into information your organization can use to make better decisions. Discover analytics tools used in business analysis, statistics for descriptive analytics, and how to use probability distributions.	✓	✓		✓		
From Information to Knowledge, Diagnostic Analytics	● ● ● ○	45	Learn how to use diagnostic analytics to get to the root cause of problems, including the use of correlation to diagnose the cause of organizational results and test your hypotheses using various hypothesis-testing techniques.	✓			✓		

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Introduction to Predictive Analytics	● ● ● ○	60	Learn how to use regression analysis, including how to establish the significance of the relationship between variables through the calculation of a correlation coefficient. Gain an understanding of hypothesis testing and how to use statistical forecasting techniques including naïve forecasting, moving average, weighted moving average and exponential smoothing to predict future demand.	✓			✓		
Predictive Analytics: Data Mining & Machine Learning	● ● ● ○	30	Explore the types of machine learning, including clustering algorithms and other machine algorithms. Learn about hierarchical clustering, K-means, and where data mining and machine learning fit into the process of turning data into wisdom. Gain an understanding of supervised and unsupervised learning.	✓					
Introduction to Prescriptive Analytics and Scenario Analysis	● ● ● ○	45	Deep dive into Scenario Analysis to help improve your decision making.	✓			✓		
Introduction to Supply Chain Control Towers	● ● ○ ○	45	Discover what a supply chain control tower is, including its principles and benefits.	✓			✓		
Smart Supply Chains: The Internet of Things	● ● ○ ○	45	This topic will equip you with the knowledge necessary to navigate the new era of supply chain and logistics. Through an exploration of IoT technologies and their applications, you will gain a deep understanding of the potential benefits of these technologies and how they can be leveraged to optimize operations.	✓	✓	✓	✓	✓	
Big Data and Business Analytics	● ● ○ ○	45	Unlock the power of data in driving informed business decisions with our comprehensive course on Big Data and Business Analytics. In this course, you will delve into the world of big data analytics, exploring cutting-edge techniques, tools, and methodologies that empower organizations to transform raw data into actionable insights.	✓	✓	✓	✓	✓	

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Supply Chain Control Towers	● ● ○ ○	65	Gain the knowledge and skills needed to navigate the complexities of supply chain control towers. Whether you are a supply chain manager, logistics professional, or a decision-maker within your organization, this topic will empower you to make informed choices that enhance your supply chain's efficiency, resilience, and overall performance.	✓	✓	✓	✓	✓	
Generative AI in Supply Chain Management	● ● ○ ○	45	This course explores the transformative impact of Generative AI in Supply Chain Management. By course end, you'll be equipped to integrate AI effectively, drive efficiency, and navigate the future of supply chains.	✓	✓		✓	✓	
AI for Supply Chain Optimization	● ● ● ○	55	This course delves into the symbiosis of artificial intelligence (AI) and supply chain management (SCM). By the course's end, you'll be equipped to navigate the complexities of modern SCM, leveraging AI to drive efficiency, resilience, and innovation.	✓	✓		✓	✓	
Empowering AI-driven Transformations in Supply Chains	● ● ● ○	55	This course delves into the practical implementation of artificial intelligence (AI) within supply chain management. Covering a wide spectrum of topics, it equips participants with actionable insights and strategies to enhance supply chain efficiency and resilience. By the course's end, participants will be equipped to implement AI solutions effectively, driving innovation and agility in supply chain operations.	✓	✓		✓	✓	
Supply Chain Security	● ● ● ○	55	This course will guide you through the essentials of securing your supply chain	✓	✓		✓	✓	
AI-Driven Digital Twins for Resilient and Efficient Supply Chains	● ● ○ ○	55	This course explores how AI-powered digital twins can transform supply chain management by providing real-time insights, predictive capabilities, and optimization.	✓	✓		✓	✓	

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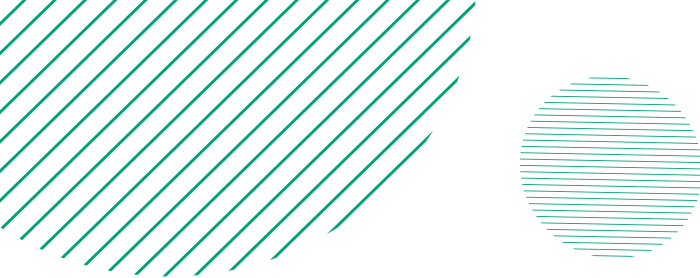
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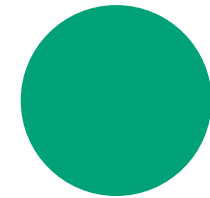
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# Demand Planning

Gain an understanding of the methods for forecasting demand, how to measure and manage demand uncertainty, and how to consolidate and communicate demand as input for supply planning and sales/operations planning. You will become familiar with the concept of collaborative planning, forecasting and replenishment (CPFR).



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<b>Demand Forecasting - A Comprehensive Introduction to Methods and Strategies</b>	● ● ○ ○	85	Learn about the key considerations of making a forecast, including the different types of forecasting methods - both quantitative and qualitative. Learn how to make decisions to ensure your forecasts have the most impact. Gain an understanding of how different departments use forecasts to best meet the organization's needs.	✓	✓		✓		✓
<b>Quantitative Forecasting Methods</b>	● ● ○ ○	325	Learn how to accurately forecast by using trends, cyclical and seasonality, including how to separate patterns from noise and use quantitative forecasting methods such as the naïve, average, moving average, weighted moving average, and exponential smoothing.	✓	✓		✓	✓	✓
<b>Qualitative Forecasting Methods</b>	● ● ○ ○	325	Learn how to use the inside information from experts, executives, and customers to make your forecasts more complete, including how to use qualitative forecasting methods such as the Jury of Executive Opinion, Delphi, and Salesforce composite. Gain an understanding of when to use customer surveys and test marketing to enhance forecasts. Gain insight into when personal incentives can bias forecasts and how to correct them.	✓	✓		✓	✓	✓
<b>Measuring Forecast Accuracy</b>	● ● ○ ○	75	Learn how to determine the size and source of your errors through Mean Absolute Percentage Error and Forecast Bias. Discover which forecasts to measure - that is over, what time horizon, how often and at which level to measure as well as potential causes of forecast error and how to correct them.	✓			✓		✓
<b>Improving Forecast Model Accuracy</b>	● ● ○ ○	95	Discover how to improve your forecasting model by keeping it updated, using the right data and separating products with different patterns.	✓	✓		✓		✓
<b>Improving the Forecasting Process</b>	● ● ○ ○	85	Learn how to shape demand by reducing your dependence on forecasting, including how to influence organizational practices that may be the root cause of forecast inaccuracy. In addition, you will learn how to diagnose and solve problems in the process of demand forecasting. You will also learn how to use Big Data and the Internet of Things to improve forecasting accuracy.	✓	✓		✓		✓

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<b>Advanced Time Series Methods: An In-Depth Overview</b>	● ● ● ○	85	Go beyond the single-factor exponential smoothing method to account for trends, seasonality and cyclicalities further into the future. Explore advanced methods such as Holt's 2-factor method, and the Holt-Winters method in a simple, clear way, including how to use damped trends to ensure your forecasts stay accurate for longer. Full mathematical calculations and complete example calculations are provided in downloads within the topic, providing you with everything you need to apply these methods.	✓	✓		✓		✓
<b>Visualizing Data with Simple Linear Regression</b>	● ● ● ○	85	Learn how to improve the accuracy of forecasts by identifying factors such as advertising and calculating the impact they have on demand. Discover how to use simple linear regression to visualize and understand the relationship between supply chain data points.	✓	✓		✓		✓
<b>Multiple Regression Analysis</b>	● ● ● ○	75	Discover how to further improve the accuracy of forecasting by accounting for many different causal factors, such as advertising, discounts, and the state of the economy. Learn how to test how good your forecasting model is.	✓			✓		✓
<b>Forecasting for New Products</b>	● ● ● ○	75	Learn about the different types of new products and how technology and market type drive the approach to get better forecasts. The techniques available include: Item Suppression, Analogous Forecasting, Assumption Based Modeling, Diffusion Models and scenario analysis techniques such as Monte Carlo Simulations. Explore how to combine several of these methods to give the best chance of success.	✓	✓		✓		✓
<b>Demand &amp; Supply Planning Metrics</b>	● ● ○ ○	75	Learn strategies for improving the Agility and Asset Management Efficiency of a supply chain by understanding demand patterns, forecasting needs accurately, technology solutions and streamlining processes.	✓			✓		✓

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# Inventory Control

Explore strategies for maintaining the optimum amount of inventory and discover what, when and how much to order to provide an uninterrupted service at minimum cost. Learn to classify inventory, establish priorities, balance your customer service levels with inventory costs and manage your physical inventory effectively.

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Introduction to Inventory Control	● ○ ○ ○	45	Learn about the types of inventory, the purpose of holding inventory, inventory control policies and inventory control methods. Gain an understanding of the importance of inventory control and how to establish a successful inventory control system.	✓			✓			
Inventory Control for Finished Goods: A Comprehensive Guide	● ● ○ ○	45	Learn how the Order Point Method and Periodic review method work, including how to determine how much inventory to keep, when to order, and how much to order. Discover how to determine the right amount of safety stock and learn concrete actions for being able to reduce it. Learn to measure your inventory control by calculating inventory turns, and how to establish a target.	✓			✓			
Inventory Control for Components	● ● ○ ○	55	Learn how MRP and Just In Time (JIT) are used to control component inventory, including how MRP works and MRP inputs that include the Master Production Schedule (MPS), Bill of Materials (BOM), inventory records, and lead times. Learn how Just In Time (JIT) uses actual production to determine when and how many components to order and the fundamentals of a Kanban system.	✓	✓		✓			
Inventory Classification Fundamentals	● ● ○ ○	45	Learn the various methods for classifying inventory. Go into greater depth with ABC analysis and then go further using the inventory risk matrix to determine which inventory control strategy is most appropriate for each item. Learn when to build up seasonal stock, and when to hold strategic stock as part of your inventory control strategies.	✓			✓			
Physical Inventory Control	● ● ○ ○	45	Explore how errors in inventory records typically occur and how to prevent and mitigate them. Learn how to conduct a physical inventory audit, all the way through to finding and correcting the root cause of inventory errors. Gain an understanding of the importance of accurate inventory records and how to implement a cycle counting program, including determining priorities.	✓			✓			

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Calculating Safety Stock to Manage Uncertainty	● ● ○ ○	45	Gain an in-depth understanding of safety stock, including statistical techniques, distributions, and how to calculate your safety stock needs using the King's Method which will protect you from supply and demand uncertainty.	✓			✓			

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# Operations

Explore strategies for maintaining the optimum amount of inventory and discover what, when and how to master the world of manufacturing methods and Lean and delve into the different process types and manufacturing operating models. Explore Lean Manufacturing principles, eliminating waste through 5S, Kaizen, and PDCA. Master value stream mapping for continuous improvement and standardized processes and learn how to grow your Lean Culture. Gain insight into managing constraints with Goldratt's Five Focusing Steps and Throughput Accounting for enhanced decision-making and optimized throughput, in order to provide an uninterrupted service at minimum cost. Learn to classify inventory, establish priorities, balance your customer service levels with inventory costs and manage your physical inventory effectively.

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<b>Manufacturing Methods: Process Types</b>	● ○ ○ ○	115	Deep dive into the four main process types: Job shop, Batch, Repetitive and Continuous. Learn how each type works and which one is best for your production needs.	✓			✓	✓	✓
<b>Manufacturing Methods: Operating Models</b>	● ○ ○ ○	125	Discover the different types of manufacturing operating models – Engineer to order, Make to order, Assemble to order and Make to stock and pipeline. Gain an understanding of the differences and characteristics of each process and which products are best suited to each process.	✓	✓		✓	✓	✓
<b>Lean Manufacturing: Eliminating Waste</b>	● ● ○ ○	345	Explore the definition of Lean and the five core Lean principles. Learn how to recognize the eight different types of waste and the importance of controlling overburden and unevenness.	✓			✓	✓	✓
<b>Lean Manufacturing: The Value Stream</b>	● ● ○ ○	345	Learn how to use value stream maps to identify sources of waste, including how to use value stream mapping as a tool for continuous improvement and creating standardized processes.	✓			✓	✓	✓
<b>Lean Manufacturing: Continuous Improvement</b>	● ● ○ ○	345	Explore Lean Manufacturing strategies such as 5S, Kaizen and PDCA. Examine how implementing a Lean Culture of Respect for People, Empowerment and Cross-training can lead to positive results, including the concept of Gemba Walks and how to apply it.	✓			✓	✓	✓
<b>Lean Culture Management System</b>	● ● ● ○	45	Learn how a Lean Culture Management System works, including the underlying process and principles.	✓			✓		
<b>Managing Constraints: The Five Focusing Steps and how to Identify Constraints.</b>	● ● ● ○	80	Learn about Goldratt's Five Focusing Steps, including how to identify constraints with practical steps to improving throughput, when to perform quality checks, how to plan production, how to decide on batch sizes and why reducing set-up time is important.	✓			✓	✓	

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<b>The Final Four Steps of Managing Constraints in Manufacturing: Exploit, Subordinate, Elevate and Repeat</b>	● ● ● ○	30	Learn how to apply the final four steps of the managing constraints process – Exploit, Subordinate, Elevate and Repeat. Discover practical steps to improving throughput such as when to perform quality checks, how to plan production, how to decide on batch sizes and why reducing set-up time is important.	✓					
<b>Optimizing Supply Chain Efficiency: Linking Supply Chain Control Towers and Theory of Constraints</b>	● ● ○ ○		Learn how to optimize supply chain efficiency by linking supply chain control towers (SCCTs) and Theory of Constraints (TOC). By combining these two approaches, you can gain a comprehensive understanding of your supply chain and make data-driven decisions to improve efficiency and reduce costs.	✓	✓	✓	✓	✓	
<b>Managing Constraints: The Thinking Process</b>	● ● ● ○	785	Explore innovative approaches to identify and manage constraints. Examine different methods for addressing conflicting objectives as well as strategies for leveraging available resources. Gain an understanding of how shortcomings in current systems or processes can be corrected through improved business design.	✓			✓	✓	
<b>Managing Constraints: Goldratt's Throughput Accounting</b>	● ● ● ○	45	Learn about the concept of common sense decision-making and how to identify key constraints that directly influence an organization's performance. Explore effective techniques for analyzing and measuring data in order to make faster and more accurate decisions.	✓			✓		

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# Order Management

Delve into managing the “Order to Cash” cycle, starting from the moment you receive an order until the ordered goods are delivered, and payment is received. Learn about order promising using “Available to Promise” and “Capable to Promise” methods. Additionally, explore scheduling order fulfillment activities, which involve picking, packaging, shipping, delivery, and invoicing.



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Order Management Overview	● ○ ○ ○	55	Gain an understanding of order management and the order-to-cash cycle. Learn how to manage make-to-stock products, including inventory tracking, ensuring timely order fulfillment and proper invoicing. Discover how to handle make-to-order items with special attention applied to taking orders, allocating resources for production and pricing strategies.	✓	✓		✓		
The Cash to Cash Cycle	● ● ● ○	45	Gain an understanding of the procure-to-pay process, inventory conversion process and order-to-cash process. Learn how these three processes work together and what kind of impact they have on your organization's bottom line.	✓			✓		
Order Processing	● ● ○ ○	55	Learn about availability checks, trade offs in order processing and steps to take to ensure a successful outcome. Gain insight into different types of orders and their unique challenges.	✓	✓		✓		
Logistics Scheduling	● ● ○ ○	55	Gain an in-depth understanding of logistics scheduling process, from start to finish. Learn how to schedule a delivery efficiently and effectively, as well as how to create a detailed delivery document. Discover transportation needs, timing calculations and pricing strategies that can help you save time and money when it comes to your deliveries.	✓	✓		✓		
Perfect Order Fulfillment	● ● ○ ○	125	Discover the importance of perfect order fulfillment. Explore what a perfect order looks like, how to identify orders that may cause issues with customer satisfaction, what processes should be in place to ensure perfect orders are achieved and how to assess the success of ongoing operations.	✓	✓		✓	✓	✓

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# People Involvement

Enhance workplace safety with our comprehensive Health and Safety for Employees series. Learn to assess risks and prevent common injuries, understand employer and employee obligations, and adopt safe systems of work. Delve into workplace welfare, working at height, hazardous substances, and noise control. Elevate your team with insights into building high-performance teams, including team structure, role definition, and effective engagement strategies.

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<b>Health &amp; Safety for Employees: Essentials and Assessing Risk</b>	● ○ ○ ○	45	Learn about causes to serious and common injuries at work, including factors that influence health and safety. Familiarize yourself with employer and employee obligations related to H&S in the workplace, along with how to properly assess risks involved in tasks.	✓			✓		
<b>Health &amp; Safety for Employees: Workplace Safety, Manual Handling and Display Screens</b>	● ○ ○ ○	55	Learn how to identify, assess and control risks in the workplace. Learn the importance of adopting safe systems of work and preventive measures when using display screen equipment.	✓		✓	✓		
<b>Health &amp; Safety for Employees: Workplace Welfare and Working at Height</b>	● ○ ○ ○	55	Discover the importance of welfare in the modern workplace. Gain an understanding of the requirements for temperature and lighting, cleanliness and bathroom facilities, first aid requirements, stress in the workplace, drugs alcohol violence and harassment, working at height risks and controls, and rules of safe ladder use.	✓		✓	✓		
<b>Health &amp; Safety for Employees: Hazardous Substances and Noise, Vibration and Vehicles</b>	● ○ ○ ○	45	Gain an in-depth understanding of managing hazardous substances, noise and vibration levels in the workplace, including what constitutes a hazardous substance, how to label it correctly, and safety data sheets. Learn about permissible noise levels and HAVS assessment for mitigating vibration exposure.	✓			✓		
<b>High Performance Teams: Structure</b>	● ○ ○ ○	45	Discover what makes a good team, how to structure a team, how to define team roles and responsibilities, including team size and skill & flexibility tracking.	✓			✓		
<b>High Performance Teams: Engagement</b>	● ○ ○ ○	45	Learn about communication, shop floor management, leading to getting things done and the importance of Follow up and Feedback.	✓			✓		

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# Quality and Process Improvement

Enhance Supply Chain expertise through a specialized catalogue for TQM, Six Sigma, and practical problem-solving. Uncover TQM's history and its 8 essential principles. Develop skills in problem containment, root cause analysis, and effective countermeasures. Master Six Sigma's DMAIC methodology, MSA, and SPC for sustainable improvements. Utilize DOE to drive transformative changes and optimize supply chain operations.

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<b>Total Quality Management (TQM)</b>	● ● ● ○	45	Deep dive into the concept of Total Quality Management (TQM) and gain an understanding of TQM's historical roots in post-war Japan and how it has evolved. Explore each of the 8 TQM principles necessary for a successful implementation in an organization.	✓			✓		
<b>Practical Problem Solving</b>	● ○ ○ ○	45	Learn what a problem is, how to contain a problem, how to determine the source of a problem, possible causes and ultimately the root cause. Learn how to implement a practical countermeasure to avoid any repeats and how to track the effectiveness of your problem-solving process.	✓			✓		
<b>Conquering Problems with 8D Method</b>	● ● ○ ○	45	Delve into the fundamental concepts and principles of the 8D problem-solving methodology, gaining insights into its different phases and key components. Learn to apply a range of problem-solving tools and techniques, enabling you to analyze and resolve issues effectively. Develop the skills to implement permanent corrective actions, addressing root causes and preventing problem re-occurrence.	✓	✓	✓	✓	✓	
<b>Mastering Total Quality Management (TQM): Understanding, Strategy, Tools, Techniques and Methodologies</b>	● ● ● ○	45	Dive into the core principles and practical applications of Total Quality Management (TQM). Explore key strategies for customer focus, continuous improvement, employee involvement, process management, and data-driven decision-making. Master the methodologies, tools, and techniques essential for successful TQM implementation, including quality control and assurance, the use of seven basic quality tools, Six Sigma techniques, Lean methodologies, and Quality Function Deployment (QFD).	✓	✓	✓	✓	✓	
<b>Mastering Total Quality Management (TQM): Implementation, Pitfalls, Certification and Trends</b>	● ● ● ○	45	Delve into the intricacies of implementing Total Quality Management (TQM). Explore best practices, from leadership commitment and employee involvement to technology integration and data-driven decision-making. Navigate the 12-step TQM implementation strategy, addressing challenges and pitfalls through comprehensive planning, leadership involvement, and robust data management. Gain insights into future trends, including Industry 4.0, digital transformation, and sustainability integration.	✓	✓	✓	✓	✓	

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<b>Six Sigma: Understanding Quality and Failure Modes Effects Analysis (FMEA)</b>	● ● ● ●	105	Explore the foundations of Six Sigma and concepts such as understanding quality and the Taguchi loss function. Deep dive into Failure Mode and Effects Analysis (FMEA) and learn how potential failure modes within a system can be identified, analyzed and addressed. Discover best practices for implementing FMEA, including process analysis and criticality assessment.	✓			✓	✓	✓
<b>Six Sigma: Overview of the DMAIC process</b>	● ● ● ●	115	Explore the fundamentals of Six Sigma and the DMAIC (Define, Measure, Analyze, Improve, and Control) methodology. Learn how to effectively define a problem by using different Six Sigma tools and processes. Discover how to use these tools in order to measure progress during your project. Learn how to apply principles in order to complete a successful Six Sigma project.	✓		✓	✓	✓	✓
<b>Six Sigma: Understanding the Measure Phase of DMAIC</b>	● ● ● ●	45	Explore measurement tools such as data collection and analysis, statistical process control and identifying process capability. Learn how to apply these tools to measure current performance levels and identify areas for improvement, as well as strategies for measuring and monitoring improvement efforts over time. Learn how data from this stage can inform decisions made during the subsequent Analyze, Improve, Control phases of DMAIC.	✓			✓		
<b>Six Sigma: Applying the DMAIC Methodology Using Analyze, Improve, and Control Phases</b>	● ● ● ●	45	Learn how to apply the DMAIC methodology of Define, Measure, Analyze, Improve, and Control (DMAIC) in a Six Sigma project, including how to assess processes and identify areas for improvement. Discover how to use the "Analyze", "Improve" and "Control" phases of the DMAIC process to ensure improvements are measurable and sustainable over time.	✓			✓		
<b>Six Sigma: Measurement system analysis (MSA) / Gage R&amp;R</b>	● ● ● ●	105	Deep dive into Measurement System Analysis (MSA) and Gage Repeatability & Reproducibility (Gage R&R). Develop an understanding of the procedures used in MSA/Gage R&R and how they are applied in the Six Sigma DMAIC process.	✓			✓	✓	✓

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Six Sigma: Statistical Process Control (SPC)	● ● ● ○	105	Learn how to use statistical methods for monitoring and controlling processes. Explore probability distribution simulations, process capability analysis and create control charts from scratch. Discover how to identify areas in your organization where controls can improve quality and reduce costs.	✓			✓	✓	✓
Six Sigma: Design of Experiments (DOE)	● ● ● ○	105	Explore the conceptual, analytical and practical aspects of designing experiments. In addition, learn about the failings of traditional experimental design and the benefits of designing a Full Factorial experiment which if done correctly gives the maximum knowledge gain for the lowest cost, every time. Also, learn how to use the results of your designed experiment to create a predictive model and all without the complicated statistics.	✓			✓	✓	✓
FMEA for Risk Management, Resilience and Business Continuity	● ● ● ○	45	Explore the power of Failure Mode and Effect Analysis (FMEA) in fortifying your organization's risk management, resilience, and business continuity strategies. Dive into the intricacies of the FMEA process, learning how to identify potential failure modes, assess risks, and apply FMEA to enhance various supply chain processes. Gain practical insights into using FMEA as a potent tool for identifying and mitigating supply chain risks, and discover how to integrate it seamlessly into an overarching supply chain risk management plan.	✓	✓	✓	✓	✓	

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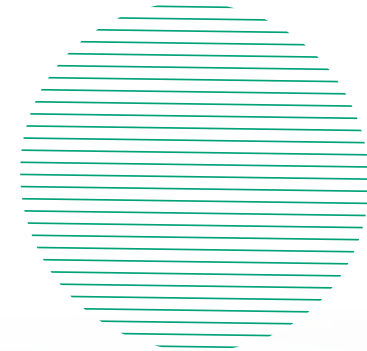
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# Supply Planning

Learn how MRP and Master Scheduling can plan your resources (raw materials, parts, WIP, manufacturing, storage and people) to fulfill customer demand by answering what, how much and when to produce, without creating excess or obsolete inventories. Sales and Operational Planning topics will help you make profit-optimal planning decisions.



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Introduction to Supply Chain Planning	● ○ ○ ○	110	Gain an understanding of what supply chain planning is and explore the Sales & Operations Planning (S&OP) process. Gain insights into how to create a demand plan using forecasting techniques, understand capacity requirements, develop an aggregate plan and monitor performance. Also, learn how S&OP creates competitive advantage as well as strategies to improve financial reporting processes.	✓	✓		✓		✓
Sales & Operations Planning (S&OP)	● ● ○ ○	85	Explore the sales and operations planning (S&OP) process, including S&OP objectives, context, and methodology. Additionally, learn to develop effective strategies for aligning sales goals with operational performance and learn how to effectively manage monthly S&OP processes to optimize inventory levels, production schedules, resource allocation decisions, and customer service.	✓	✓		✓		
Master Scheduling	● ● ○ ○	65	Deep dive into master scheduling and its goals by learning how to create a plan for short-term, mid-term, and long-term operations that meets the strategic objectives of the organization. In addition, explore accurate forecasting models, learn how to conduct capacity analysis, and demand trends and how to incorporate quality control systems into the production process.	✓			✓		
Master Scheduling Process: An Introduction to the Role of the Master Planner	● ● ○ ○	45	Gain an understanding of the master scheduling process and the role of the Master Planner, including capacity planning, demand forecasting, resource allocation, inventory management, production scheduling and lead time management. Also, gain a deep understanding of how all these elements interact to create an effective supply chain plan.	✓			✓		
Material Requirements Planning (MRP)	● ● ○ ○	320	Learn about the concept of Material Requirements Planning (MRP) and explore the context and objectives of MRP, the MRP process, and the role of the planner. In addition, learn how to effectively plan for materials needed in a timely manner and develop strategies on how to maintain an efficient inventory control system.	✓	✓		✓	✓	

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<b>Demand Driven Material Requirements Planning (DDMRP)</b>	● ● ● ○	35	Learn how DDMRP works, what it offers, and why it is so useful. Gain knowledge on how this approach can improve inventory accuracy, reduce lead times, enhance customer service levels, and lower costs associated with maintaining excessive inventories.	✓		✓			
<b>Understanding the Fundamentals of DDMRP: How it Works, Benefits &amp; Challenges</b>	● ● ● ○	30	Learn the fundamentals of DDMRP and how to apply it in your organization. Learn about the six-step implementation process from development to realization, strategies for meeting demand timing requirements, ways to anticipate risk factors in materials flow networks, techniques for forecasting demand accurately, methods for collaboration with customers or suppliers, quality assurance practices within DDMRP systems as well as best practices for getting buy-in from stakeholders and securing their support throughout the transition process.	✓					
<b>DDMRP: Strategic Inventory Positioning</b>	● ● ● ○	30	Explore DDMRP (Demand Driven Material Requirements Planning) strategic inventory positioning, and learn how to use the latest methods in inventory management and control uncertainty in demand and supply. In addition, learn how to develop a strategic approach to positioning your inventory levels, while also understanding key concepts like supply buffering.	✓					
<b>Introduction to Capacity Planning</b>	● ● ● ○	65	Deep dive into the fundamentals of capacity planning, including determining capacity requirements, identifying constraints, technical capacity calculation and maximizing capacity utilization. In addition, learn how to make precise calculations for your systems' theoretical and actual capacities.	✓	✓		✓	✓	
<b>Creating Business Value with S&amp;OP</b>	● ● ● ○	70	Gain an understanding of the principles and strategies behind creating business value using Sales & Operations Planning (S&OP). Learn how to design, implement, and sustain an effective S&OP process, including aligning supply and demand, resolving conflicts, setting targets for inventory management, forecasting financial performance, managing risk exposure while driving profits, and building sales plans and communication models.	✓	✓	✓	✓		

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Distribution Requirements Planning (DRP)	● ● ● ○	65	Deep dive into Distribution Requirement Planning (DRP), a system used to allocate inventory to distribution centers. Explore both strategic and operational planning considerations, such as the units of time to plan, aggregate versus detailed plans, and use demand data for allocation decisions. In addition, learn how DRP can be implemented in your organization for better inventory management practice.	✓	✓		✓		
Distribution Requirements Planning: Types of Planning	● ● ● ○	45	Explore the context of distribution planning, including the strategic, operational, and other types of planning. Analyze different units of time for planning purposes and explore how to plan in an aggregate or detailed manner. Also, learn about the importance of planning for short-term and long-term goals, as well as develop skills that can be used to help achieve those objectives.	✓			✓		
S&OP Financial Trade-offs and What-If Analysis	● ● ● ○	55	Gain the knowledge and skills to manage risk in Sales & Operations Planning (S&OP) using decision modeling. In addition, learn how to use a what-if analysis approach to quantify potential outcomes from S&OP decisions, so that you can make data-driven decisions which optimize profits.	✓	✓		✓		
Product Lifecycle Management	● ● ● ○	55	Gain an understanding of Product Lifecycle Management (PLM), including balancing supply with demand, assessing and mitigating supply plan risk, managing supply constraints, and allocating limited resources. In addition, explore various methods to help you gain an understanding of the principles behind effective PLM strategy.	✓	✓		✓		
Master Data, PFEP & Engineering Change	● ● ● ○	45	Deep dive into the essential concepts of Master Data, Plan For Every Part (PFEP) and Engineering Change. By learning these important elements impact the integrity of your MRP (Materials Requirement Planning), gain insight into how data control affects supply planning. See how to attain a PFEP process and understand how a simple procedure is essential to minimize master data problems.	✓			✓		

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# Transportation

Learn how to select the optimal transportation modes, companies and logistics service providers while using electronic data technologies for reliable, error-proof logistics. Become proficient with Incoterms 2020 and the concept of sustainable logistics, and learn how to track supply chain performance and why doing so is important.

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Transportation Carriers	● ○ ○ ○	95	Explore the various aspects of transportation carriers and how they are used in shipping goods, including different modes of transport, such as trucking, rail and air cargo, as well as intermodal and multimodal options for transporting goods over long distances. Also, learn about freight containers, packaging materials and other considerations for successful international shipping.	✓			✓	✓	✓
Logistics Service Providers	● ○ ○ ○	105	Explore the four types of logistics service providers (1PL, 2PL, 3PL, and 4PL), and learn how each type can be used to effectively manage supply chains. Additionally, learn about 1st party logistics (1PL), which is simply the organization's transportation infrastructure; 2nd party logistics (2PL), outsourced warehousing services; 3rd party logistics (3PL) services such as freight forwarding, transport organizations and customs brokers handling international shipments; and finally 4th party logistics (4PL) providing a comprehensive suite of integrated supply chain solutions.	✓	✓		✓	✓	✓
Introduction to Bill of Lading	● ○ ○ ○	45	Discover the essential functions of a bill of lading as a legal contract between shipper and carrier. Examine how it outlines shipment details, encompassing the shipper, consignee, carrier, commodity, origin, destination, and terms of carriage. Learn how the bill of lading serves as both a receipt for goods and a document of title.	✓	✓		✓	✓	
Documents for Domestic Transportation	● ● ○ ○	110	Gain an understanding of the documents used in domestic transportation and gain information on the function of a bill of lading and the different types available, including other related documents such as waybills, manifests, delivery instructions, commonly used in such operations.	✓			✓	✓	✓
North America Import-Export Documents	● ● ○ ○	155	Gain an understanding of international import and export documents used in North America, including information on preparing bills of lading and waybills, invoices, certifications, declarations, and letters of credit. In addition, learn the fundamentals of each document format along with the regulatory requirements for completing them correctly.	✓	✓		✓	✓	✓

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EU Import-Export Documents	● ● ● ●	105	Learn how to prepare and manage EU import-export documents. In addition, gain an understanding of the importance of these documents from the perspective of international trade, including European international bills of lading, waybills and invoices, certifications, declarations and letters of credit will be covered in detail.	✓	✓		✓	✓	✓
Logistics technologies: Point of Sale Barcodes	● ● ● ●	105	Learn about point-of-sale bar codes, Bar codes in production lots and inventory management, and Logistics bar codes, including UPC and E-A-N bar codes, 128 bar codes, ASN and SSCC. With RFID, learn how the technology works, its types, advantages and problems.	✓	✓		✓	✓	✓
Logistics Technologies: Electronic Data Interchange	● ● ● ●	95	Deep dive into the complexities of Electronic Data Interchange (EDI), including terminology, and skills required, and guides how to implement EDI or change and upgrade current systems.	✓			✓	✓	✓
Network Design Principles	● ● ● ●	135	Explore principles of network design as they relate to multi-echelon supply chain modeling by learning how to make trade-offs when designing a network, and how to build an optimal distribution network. In addition, discover various advanced topics related to the field such as optimization techniques, demand forecasting and facility location models.	✓	✓	✓	✓	✓	✓
Network Design Principles: Network Optimization	● ● ● ●	95	Gain an understanding of the principles of network optimization and analyze how different supply chains interact. Learn about modeling multi-echelon supply chains, trade-offs in network design, and building an optimal distribution network. Also, explore how to develop models that demonstrate the interrelationships between inventory levels at stock points within a logistics system as well as optimize their networks for performance with minimal cost.	✓			✓	✓	✓

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Reverse Logistics	● ● ● ○	95	Deep dive into reverse logistics and its importance in the food and pharmacy industry by exploring both the fundamentals of planning and executing transportation as well as best practices for optimal efficiency. In addition, learn how to identify issues with current transportation methods and develop strategies that improve overall operations.	✓			✓	✓	✓
Logistics Metrics	● ● ○ ○	115	Explore the purpose of logistics metrics, the SCOR metrics framework, and how to measure supply chain reliability, responsiveness, and cost. In addition, learn how to apply the learning through a real scenario in which the company is performing well on current metrics, but profits are still falling due in part to logistical issues.	✓	✓	✓	✓	✓	✓
Warranties & Customer Care	● ● ● ○	105	Discover how to determine which types of warranties (e.g. financial compensation vs. repair) are appropriate in which situations and explore how warranties can be used to gain competitive advantage, details the warranty management process and provides warranty management metrics.	✓	✓		✓	✓	✓
Cold Chain Management	● ● ● ○	115	Learn what cold chain is as well as its importance and where it is used. Explore methods of dispatching cold chain products and also methods for the receipt of cold chain products, including best practice procedures for cold chains.	✓	✓		✓	✓	✓
Blockchain - Preventing Counterfeiting	● ● ● ○	95	Gain an understanding of blockchain technology and how it can be used to prevent counterfeiting. Explore why this is the most secure form of supply chain management available and learn about the different components of blockchain, such as encryption and hash functions, that make it so secure.	✓			✓	✓	✓
Cargo Insurance: Protecting your Shipments	● ● ● ○	55	Cargo insurance is a critical aspect of international trade, safeguarding the interests of shippers and customers against the many risks that can occur during the transportation of goods. From the ancient sea merchants who sought to protect their goods against the perils of the sea, to the modern supply chain professionals mitigating the risks of global logistics, cargo insurance has played a pivotal role in facilitating commerce and trade.	✓	✓		✓	✓	

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Freight Forwarding	● ○ ○ ○ ○	55	<p>This course is designed for you.</p> <p>Daniel, a Freight Forwarder, is tasked with moving shipments across the globe. Daniel often struggles balancing costs, meeting tight deadlines, and ensuring all regulations are followed without delays.</p>	✓	✓		✓	✓	
Dangerous Goods Transportation	● ● ● ○ ○	55	<p>By the end of this course, you will be able to:</p> <p>Recognize key global DG regulations and when they apply.</p> <p>Classify dangerous goods using UN numbers, hazard classes, and packing groups.</p> <p>Select the correct packaging, marking, and labeling to meet compliance.</p> <p>Prepare required documentation for different transport modes.</p> <p>Ensure safe loading, securing, and handling of DG shipments.</p> <p>Check vehicle and equipment requirements for DG transport.</p> <p>Respond effectively to DG transport risks and emergencies.</p> <p>Understand how technology and a DGSA help ensure compliance.</p>	✓	✓		✓	✓	
Advanced Supply Chain Network Design and Optimization	● ● ● ○ ○	55	<p>This course explores advanced strategies for building supply chains that are cost-efficient, resilient, and adaptable. Learn how to apply mathematical modeling techniques like linear programming, stochastic modeling, and AI-based heuristics. Understand how to design flexible facility networks, optimize inventory across multiple tiers, and use simulation tools like Monte Carlo for scenario planning. The course also covers nearshoring, reshoring, warehouse automation, and how to integrate financial tools such as Supply Chain Finance (SCF) and Cost-to-Serve (CTS) analysis into network design.</p>	✓	✓		✓	✓	

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# Warehousing

Discover the best practices in warehouse operations, including receiving, put away, order picking, packaging and shipping. Gain an understanding of lean warehousing and eliminate waste in the warehouse, as well as fire safety and the handling of dangerous goods.

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Introduction to Warehousing	● ○ ○ ○	105	Explore the concept of warehousing and its importance in business operations, including different types of warehouses, why we need warehouses and how warehousing can affect profits. Also, learn practical skills such as storage techniques, inventory control management and material handling processes for effective warehouse operation.	✓	✓	✓	✓	✓	
Warehouse Safety	● ○ ○ ○	55	Learn to identify all the important health and safety risks in warehouses, and how to prevent them, including health and safety on docks, forklifts, conveyors, storage, ergonomics, recharging stations, chemical spills, and accident prevention. It is based on OSHA (Occupational Safety and Health Administration in the United States) standards and EU-OSHA (the EU equivalent).	✓	✓		✓		
Warehouse Operations	● ● ○ ○	75	Discover the skills you need to have to run a successful warehouse operation, including receiving, putaway, order picking, packing, loading and shipping. In addition, learn how to manage inventory levels and optimize your workflow for maximum efficiency.	✓	✓		✓		
The Importance of Warehouse Operations	● ○ ○ ○	55	Discover the importance of warehouse operations and how seemingly small errors in this domain can significantly impact customer satisfaction, business growth and profitability. In addition, learn about inventory management, order fulfillment processes, shipping accuracy, and safety protocols for handling delicate items.	✓	✓		✓		
Warehouse Design	● ● ○ ○	105	Explore the key principles of designing an efficient warehouse and learn how to determine the size of your warehouse should be, how to determine where to locate your warehouse, planning the layout of a warehouse and how to use warehouse space.	✓	✓		✓		✓
Lean Warehousing: Eliminating Waste	● ● ● ○	325	Learn how to organize the warehouse optimally and reduce any waste of resources or time. In addition, learn strategies for organizing items according to their purpose and importance so that they can be easily located when needed, as well as ways to streamline processes such as inventory tracking.	✓	✓		✓	✓	✓

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Lean Warehousing: Value Stream Mapping and Standardization	● ● ● ○	325	Gain valuable insights into how to boost efficiency in warehouse operations. Learn the benefits of value-creating receiving and putaway, and review best practices around the use of a receiving checklist. Explore tradeoffs between various options when it comes to handling incoming goods, including how innovation can boost productivity while still adhering to standardized operation processes.	✓	✓		✓	✓	✓
Lean Warehousing: Visibility, Continuous Improvement & Lean Culture	● ● ● ○	325	Explore Lean Warehousing and its impact on operations excellence, including the basics of lean principles, focusing specifically on areas related to visibility, continuous improvement and developing a lean culture. Also, learn about the methods used for efficient warehousing and gain insight into managing resources effectively in your warehouse setting.	✓	✓		✓	✓	✓
Internal Logistics	● ● ○ ○	55	It ensures that production lines receive materials efficiently and that customers get their orders on time. From maintaining the right stock levels to minimizing waste and improving efficiency, mastering internal logistics enhances both operational performance and customer satisfaction	✓	✓		✓	✓	

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# Management and Strategy

Learn to use the SCOR framework to understand and design a high-performing supply chain. Explore the supply chain strategies that companies must use to gain competitive advantage in different business environments as well as strategies for reducing supply chain risk and preventing the bullwhip effect.

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Topic	Level	Minutes	Description	Course	Skill Builder	Microlearning	Memory Jogger	Workplace Assessment	Exam
Introduction to the SCOR model	● ○ ○ ○	55	Deep dive into the Supply Chain Operations Reference (SCOR) model and explore what SCOR is and how it can be applied in practice to improve your organization's supply chain practices, including customer service, supply chain management, order fulfillment, and inventory management.	✓	✓		✓		
Supply Chain Dynamics: Defining the Bullwhip effect	● ● ○ ○	105	Deep dive into the causes and effects of the Bullwhip Effect in Supply Chain Dynamics. In addition, gain a deeper understanding of how the bullwhip effect can cause higher costs and lost revenue in your supply chain, including what movements, delays and amplifications exist within the system, why they happen and how to recognize them in your own supply chain.	✓	✓		✓	✓	✓
Supply Chain Dynamics: Causes of the Bullwhip effect	● ● ● ○	100	Explore the economics of demand uncertainty and how it drives supply chain dynamics. Learn about various causes that lead to a bullwhip effect such as order batching, price fluctuations and customer behavior.	✓		✓	✓	✓	✓
Supply Chain Dynamics: Preventing the Bullwhip effect	● ● ● ○	120	Explore the concrete steps that your organization needs to follow to eliminate the Bullwhip effect. Take the lead within your supply chain to eliminate stockouts and get inventory under control.	✓	✓	✓	✓	✓	✓
Supply Chain Strategy: Key Capabilities	● ● ○ ○	55	Gain an understanding of the supply chain strategy and the key capabilities needed to develop a competitive business plan. Learn about different types of strategic toolkits as well as supply chain capabilities that optimize performance, such as supplier relationship management, logistics & transportation optimization, inventory and tracking systems, and product development for global markets.	✓	✓		✓		
Supply Chain Strategy: Key Decisions	● ● ○ ○	295	Learn the key decisions related to supply chain strategy. In addition, learn how to determine whether to make or buy a product or component, what type of supplier relationships you need, and which operating model is best for each product. Also, explore network design strategies, reverse logistics opportunities, and planning intricacies that can be used for strategic advantage.	✓	✓		✓	✓	

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Vision, Mission and Strategy	● ● ○ ○	50	Explore the differences between a Vision and Mission, how strategy contributes to achieving them, and how to create an effective strategy. In addition, learn how to define each term in their own words; recognize the importance of understanding what each is individually and collectively; determine which aspects influence the others; explain the different types of strategies available for implementation; describe the process by which they can develop an appropriate one that leads directly towards success; discuss potential advantages and disadvantages associated with using specific approaches.	✓		✓	✓		
Design for Supply Chain	● ● ○ ○	55	Gain an understanding of designing products to reduce supply chain risks and transportation costs. In addition, deep dive into product design, inventory management strategies, selecting vendors and suppliers, communication methods, and data analysis techniques. Learn how to assess your current operations and develop plans for achieving strategic objectives such as reducing operational costs or increasing efficiency.	✓	✓		✓		
Supply Chain Performance Metrics	● ● ○ ○	45	Explore the dynamic intersection of demand and supply within the realm of supply chain management with our comprehensive course on Demand and Supply Planning Metrics. This course is designed to equip you with the essential knowledge and skills needed to optimize and synchronize the intricate processes of forecasting, demand planning, and supply chain operations.	✓	✓	✓	✓	✓	
SCOR-DS for Supply Chain Optimization	● ● ○ ○	45	Discover the untapped capabilities of your supply chain with SCOR DS (Supply Chain Operations Reference for Design and Source processes). Harness the full potential of the SCOR framework's Design and Source processes for optimal efficiency, resilience, and strategic alignment within your organization.	✓	✓	✓	✓	✓	
Turning Strategy Into Action	● ● ● ○	45	Discover Hoshin Kanri, a method of strategic planning which has been successfully used by organizations in Japan and around the world. Learn how to engage your workforce in the process, so they understand and believe in your organization's direction, as well as provide practical advice for creating an effective action plan that focuses on results.	✓			✓		

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How to Collaborate with Procurement	● ● ● ○	30	Learn how to effectively collaborate with procurement professionals. Gain of understanding of what an RFP process is and why it's important, as well as the different steps involve. Additionally, explore the roles of both buyer and budget holder throughout this process.	✓					
Activity Based Costing	● ● ● ○	115	Learn how to calculate accurate costs using the activity-based costing method. This method allocates costs such as cost pools, drivers, and overheads when considering the selling price of an item.	✓	✓		✓	✓	✓
Intellectual Property (IP) Law for Supply Chain	● ● ● ○	115	Gain an understanding of what is meant by intellectual property as well as in-depth descriptions of the four intellectual property types trademarks, copyright patents and design rights.	✓			✓	✓	✓
Global Trade Compliance	● ● ● ○	95	Gain an understanding of when an export license is required, as well as the procedures and checks that must be followed in order to comply with these laws. In addition, deep dive into the documentation, classification criteria, import/export compliance requirements, record keeping, and penalties. With this knowledge, gain insight into common pitfalls to avoid when navigating global trade issues allowing you to confidently conduct business internationally within legal boundaries.	✓			✓	✓	✓

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# Sustainability

Gain a solid understanding of sustainability within the supply chain, including its impact on sourcing, manufacturing, logistics, and distribution. Explore how to identify environmental and social risks, reduce carbon emissions, and build more ethical and resilient supply networks. Learn how to embed sustainable practices into day-to-day operations, work effectively with suppliers on ESG goals, and contribute to long-term value creation.

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<b>Climate Essentials: Understanding and Mitigating Climate Change</b>	● ○ ○ ○	55	Climate change affects all aspects of our lives, including procurement and supply chain management. Professionals today must navigate its impacts. Understanding the science behind climate change and mitigating its effects is crucial to the planet, the people and your company's profits.	✓	✓		✓	✓	
<b>Implementing a Sustainable Supply Chain Strategy: A Step-by-Step Guide</b>	● ● ○ ○	50	Deep dive into the step-by-step guide for implementing a sustainable supply chain strategy. Learn how to ensure your business meets the highest ethical standards, including reducing environmental impact, respecting human rights and labor standards, and ensuring health and safety.	✓	✓	✓	✓		
<b>Implementing a Sustainable Supply Chain Strategy: Practical Supplier Evaluation</b>	● ● ○ ○	55	Learn how to conduct supplier evaluations, use questionnaires and site visits, and when to make use of third-party audits. Additionally, discover how you can help suppliers improve while limiting risk for yourself by exploring examples of successful strategies in action.	✓	✓		✓		
<b>Sustainable Logistics</b>	● ● ○ ○	285	Learn what sustainable logistics means as well as what a carbon footprint is and what areas are affected by sustainable logistics. In addition, explore the benefits of sustainable logistics as well as how to make improvements through sustainable logistics.	✓			✓	✓	
<b>Introduction to the Corporate Sustainability Reporting Directive</b>	● ● ○ ○	55	<p>The Corporate Sustainability Reporting Directive, CSRD, is a wide-ranging law, created by the European Union (EU), which has major implications for many companies worldwide.</p> <p>The EU created a new law to accelerate the adoption of sustainability actions. Research showed that only 33% of companies were beginning to adopt the necessary changes to reduce the negative impact that organizations are having on their environment.</p> <p>CSRD will drive some of the biggest changes for decades in how companies operate. Some may see it as an additional administrative burden, but others will recognize the opportunity to redesign their supply chains, reduce environmental damage, and thrive in a challenging but exciting business environment.</p>	✓	✓		✓	✓	

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<b>Developing a Sustainable Procurement Strategy</b>	● ● ● ○	55	Discover how to develop a Sustainable Procurement Strategy. Learn to integrate environmental, social, and governance (ESG) considerations into procurement processes, engage with suppliers for sustainable sourcing, and leverage data-driven insights to drive positive environmental and social impacts throughout the supply chain.	✓	✓		✓	✓	
<b>Sustainable Supply Chains - Future-proofing your business</b>	● ○ ○ ○	55	Discover sustainable supply chain management, delving into its principles. Examine the challenges of implementing sustainable supply chains and explore their benefits.	✓	✓		✓	✓	
<b>Assessing and Selecting Sustainable Suppliers</b>	● ● ● ○	55	Learn techniques and processes for assessing supplier sustainability performance, developing criteria for selection, and developing supplier relationships that align with environmental objectives, ensuring a resilient and ethical supply chain.	✓	✓		✓	✓	
<b>Circular Economy</b>	● ● ○ ○	55	Gain an understanding of the concept of the circular economy and its application in the supply chain. Explore the principles of the circular economy. Learn how to design circular products and implement circular economy practices through procurement processes.	✓	✓		✓	✓	
<b>Circular Canvas</b>	● ● ○ ○	55	The Circular Economy revolves around three core principles of designing out waste and pollution by rethinking product design; keeping products and materials in use for longer by extending product lifecycles and promoting reuse; regenerating natural systems by restoring ecosystems and nurturing biodiversity.	✓	✓		✓	✓	
<b>Developing Sustainable Products</b>	● ● ● ○	55	Learn how to collaborate with suppliers to create more sustainable products. Conduct lifecycle assessments, implement ecological design principles, and establish supplier "sustainable design" criteria.	✓	✓		✓		

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Introduction to the Corporate Sustainability Due Diligence Directive (CSDDD)	● ● ● ○	55	Equip yourself with the knowledge and skills to comply with global sustainability policies, develop effective compliance strategies, and understand the impact of legislation on business operations. Ensure your organization integrates sustainability into its practices seamlessly.	✓	✓		✓	✓	
Contracting for Sustainability	● ● ● ○	55	Learn how to improve your contracts with suppliers and use them to drive sustainability improvement. Explore strategic approaches to embed sustainability criteria into supplier contracts, negotiate key sustainability terms, and leverage supplier relationships to enhance your company's sustainability performance.	✓	✓		✓	✓	
From Scope 3 to Net Zero	● ● ● ○	55	In this course, you'll learn how procurement professionals can play an important role in addressing Scope 3 emissions and progressing towards Net Zero. We'll explore what Scope 3 emissions are, how to develop an appropriate sustainability strategy, and how to manage and incentivize suppliers to reduce their Scope 3 impact.	✓	✓		✓	✓	
Circular Procurement in Action	● ● ○ ○	55	In this course you'll learn how to apply the three key principles of circularity in a supply chain and procurement context. Several real-life examples of circularity in action will be explored – from cities, buildings, and the manufacturing sector. You'll also learn about the eight key steps needed to successfully plan and implement a circular procurement project.	✓	✓		✓	✓	

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## Supply Chain Academy

The Supply Chain Academy delivers practical, role-specific training to help teams develop the skills and confidence needed to manage global supply chains effectively. Our expert-led courses are designed around real-world challenges, equipping professionals with the knowledge to optimize operations, improve efficiency, and build resilience across every stage of the supply chain. By focusing on targeted, actionable learning, we enable organizations to strengthen performance, drive long-term growth, and successfully navigate today's complex and rapidly evolving supply chain landscape.

## Other Skill Dynamics Academies:



The Trade Compliance Academy delivers expert, role-based eLearning on global trade regulations, helping organizations reduce risk, ensure compliance, and build lasting capability.



The Procurement Academy supports capability growth in procurement teams tailored to individual roles and experience levels for maximum impact.



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